

# Preparing for Digital Transformation



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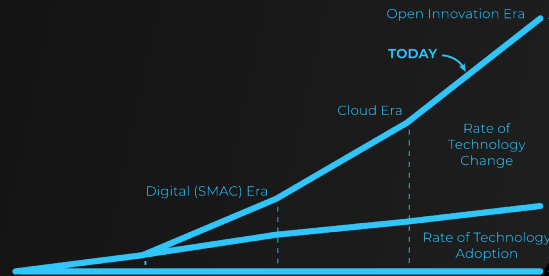


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# The Opportunity for Transformation is NOW



Prior to COVID-19 Customers have been pushing for a paperless, mobile, anywhere, anytime experience. Any change must start with the customer in mind for success



The cadence of technology change has been far out pacing organizations ability to adopt and drive this new reality



COVID-19 has provided an opportunity for organizations to hit the reset button and reimagine the change and its impact on the organization and its customers

# Process Matrix

Each Level 1  
Process would be  
documented

## DIGITAL VS PHYSICAL

## PROCESS MATURITY

Standardization / Documented

Non-Standard / Ad Hoc

Physical

Digital

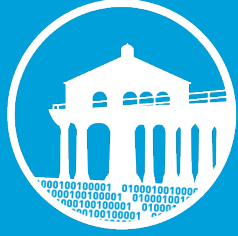

# Technology Matrix

Technologies would be aligned to each process area understanding that many will span multiple processes

## FUTURE VS. LEGACY

## CLOUD VS. ON PREMISES

	Cloud	On Premises
Legacy		
Future Roadmap		



**PIER  
DIGITAL**  
ADVISORY SERVICES

# Leaders In Digital Transformation

**Pier Digital Advisory** is a boutique consultancy that supports companies on their journey from legacy technologies and business models to the realization of a digital operating model.



## Strategy & Design

At this stage, Pier Digital seeks to understand an organization's specific needs and concerns to coordinate IT and business strategies and goals.



## Sourcing & Optimization

Pier Digital's Sourcing & Optimization services help reduce the risk of lost revenue, business delays, and employee turnover.



## Transformation & Governance

Whether a new piece of software or overhauling an entire workflow, Pier Digital's Transformation & Governance services make implementations successful.



## Partner Ecosystem

Pier Digital also helps guide the partner ecosystem to ensure that all organizational partners, from external governance to third-party vendors.





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